

South Yorkshire and Bassetlaw Critical Care Operational Delivery Network Programme of Work 2023/24

Version	Final			
Status	Final			
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Board Approval Date	18th May 2023			

Introduction

This document sets out the priorities for the South Yorkshire and Bassetlaw Critical Care Operational Delivery Network (SYBCCODN), focusing on coordinating patient pathways across provider organisation, ensuring access to appropriate care resources and expertise. The work of the ODN seeks to assist provider organisations in applying continuous improvement strategies, focusing on aspects that improve the quality of care patients receive and their experience whilst in our care¹.

The National ACC Planning Programme sets the strategic objectives and key deliverables for ACC services in England.

The strategic objectives of the ACC Planning Programme are:

- Equitable access to high quality ACC for any patient who requires it
- Improving outcomes for patients
- Efficient pathways of care which demonstrate value for money
- Sustainable and resilient services which are sufficiently resourced to respond to change

The network acknowledges the influence of the ACC Planning Programme on our priorities and the 7 workstreams are reflected within our work plan for 2023-24;

- Data and Analytics
- Critical Care Planning
- Payment Reform
- Service Standards
- Winter Preparation and Resilience
- Workforce
- Critical Care Transfer

For the plan to be delivered there is a fundamental requirement for both clinical and managerial engagement and collaboration across patient pathways and effective leadership to embed actions at a local level.

Organisational Structure

Since 1st April 2021 the SYBCCODN has been hosted by Leeds Teaching Hospitals NHS Trust as part of a shared management model, combined with the West Yorkshire Critical Care & Major Trauma Network.

The Network's provider trusts are:

- Barnsley Hospital NHS Foundation Trust
- Doncaster & Bassetlaw Teaching Hospital NHS Foundation Trust
- Rotherham NHS Foundation Trust
- Sheffield Teaching Hospitals NHS Trust

The SYB Critical Care Clinical Advisory Board comprises the Network Medical Lead, Network Manager & Lead Nurse, Medical, Nursing and Management leads from each of the South Yorkshire and Bassetlaw Critical Care Units, and Specialised Commissioners. There is additional representation from Yorkshire Ambulance Service (YAS) and other key stakeholders as required. The Board meet quarterly and is the decision making body on behalf of the constituent network organisations.

The role of the Board is to agree priorities and work streams, ensuring collective responsibility and cooperation by all the organisations within the critical care network in developing adult critical care

services in line with national and local requirements. The Network Board is responsible for delivering the work plan, making final recommendations, commissioning work groups and monitoring progress and is accountable to NHSE Specialised Commissioning Yorkshire and Humber Hub and SYB Integrated Care Board. Any issues requiring escalation are raised via the Network Senior Responsible Officer (SRO) at the SYB Acute Trust Federation and in turn to the Integrated Care Board (ICB). Within the current changing NHS landscape², the ODN continues to forge new and meaningful relationships in order to support effective critical care service delivery. Engagement with the SYB Integrated Care Board has begun, but it is expected and acknowledged that throughout the term of this plan, there will need to be a degree of flexibility to respond according to national, regional and local requirements.

The Critical Care ODN work plan follows the same overarching headings outlined in the Draft Adult Critical Care Network Service Specification³

1. NHS Commissioning Board (2012) Developing Operational Delivery Networks - The Way Forward. NHS England 2. Department of Health and Social Care (2021) Policy Paper: Integration and innovation: working together to improve health and social care for all. Retrieved from Gov.Uk : <u>https://www.gov.uk/government/publications/working-together-to-improve-health-and-social-care-for-all/integration-and-innovation-working-together-to-improve-health-and-social-care-for-all-html-version</u> 3. NHSE (2022) Adult Critical Care Clinical Network Service Specification Final Draft: NHSE



SYBCCODN Workplan 2023/4

Number	Network Function	Key Objective	Outcome Measure	Actions	Responsibility	Timescale
Number 1.	Network Function Service Delivery: plan and manage capacity and demand	Key Objective Delivery of effective and efficient use of critical care resource across the network and beyond	Outcome Measure Effective critical care utilisation Timely access for patients to and from critical care services Effective bed utilisation Effective mutual aid Development of pathways to support effective critical care utilisation utilisation	Actions Monitoring and reporting of capacity and bed utilisation Monitoring and reporting of delays through effective data systems e.g. Global measures, ICNARC data, DOS, SSQD Engage with EPRR links to effectively support development of escalation plans and support mutual aid processes Implement new global measures template in collaboration with MedICUs Monitoring of repatriation policy implementation via MedICUs global measures reporting Capacity Modelling Project to be used to inform individual Trust & ICB plans for changes to critical care capacity	Responsibility Clinical Teams ODN ODN Board Acute Trust Federation (ATF) ICS EPRR Teams	TimescaleDaily DOSmonitoring(Monday to Friday)Monthly globalmeasures datareviewQuarterly review ofSSQD AnnualICNARC reviewReporting quarterlyat CABAs requestedAnnual June 2023
2.	Resources: clinical stewardship of resources across the whole pathway	Reduce inequalities, addresses unmet need, improve the effectiveness of care, and deliver better value.	Delivery of Adult Critical Care Transfer Service (ACCTS) across Y&H to ensure equity with other networks and meet the National Transfer Service Specification (NHSE, 2022) https://www.england.nhs.uk/wp- content/uploads/2021/06/220501S- Adult-critical-care-transfer- services.pdf Develop and deliver effective audit plan for ACC transfers	Support NHSE critical care stocktake for 2023 including data collection, submission, analysis and reporting (capacity) To support commissioners in establishment of Y&H ACCTS. Continue delivery of network transfer training programme Develop transfer audit plan and ensure improvements /lessons learned	ODN Clinical Teams Transfer forum NHSE Specialised Commissioners ICBs	June 2023 June 2023 June 2023
3.	Workforce: flexible, skilled resilient staffing	Support system-wide workforce strategy to ensure a flexible, resilient, agile, and skilled	Evidence of sufficient numbers of skilled and competent workforce as outlined in ACC Service Specification and GPICS Standards	Support NHSE critical care stocktake for 2023 including data collection, submission, analysis and reporting (workforce)	ODN Team ODN Board ICB Clinical Teams	Annual



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		workforce		Monitor % of RNs with CC award ensuring progress to	SYB Workforce	Annual
		WUINDILE		achievement of GPICS standard and Service	Transformation	Annual
				Specification.	NEY Improvement	
					Academy	
				Support clinical education teams to obtain PG certificate	Critical Care Course	Sept 2023
				in Education	Providers	
					ATF	
				Seek opportunities for funding to support a network	Rehab forum	June 2023
				education role		
				Support digital Step competency roll out		May 2023
						May 2022
				Deliver rehabilitation conference Develop rehabilitation education package		May 2023 March 2024
				Develop renabilitation education package		Widi CI1 2024
				Explore feasibility for delivery of a regional ACC		Sept 2023
				conference		
				Review ACC AHP provision and highlight gaps		Sept 2023
				Deliver 2 x ODN leadership courses for RNs in ACC		Sept 2023
				Undertake MDT critical care staff safety climate survey in		0++ 2022
				all units and provide feedback		Oct 2023
				Support PNA role in ACC through provision of access to		On going
				training places, sharing of resources and PNA forum		ongoing
4.	Quality: Improve	Deliver a comprehensive	Delivery of high quality, equitable	Carry out unit peer review visits and review trust action	ODN Team	Annually
	quality, safety	approach to driving	and effective critical care services	plans	Clinical Teams	,
	experience and	continuing improvement		Collect, monitor, benchmark and report ACC global	Executive Teams	Quarterly
	outcomes	and ensure the national		measures data	Network forums	
		ACC Service specification				
		and standards are being		Carry out Rehab gap analysis as part of National ACC		March 2024
		met by all providers		Work Programme		Court 2022
		within the Network.		Develop network VAP guideline and roll out		Sept 2023
				Finalise PIMS-TS patient pathway and roll out		April 2023
5.	Collaboration:	Engage with and promote	Effective collaboration and	Continue quarterly CAB, senior nurse, rehabilitation and	ODN Team	On going
	Working together at	collaboration across local	engagement with stakeholders	Transfer forum meetings	Rehab Forum	
	local, system and	systems, to ensure			Transfer Forum	March 2024
	national level	effective network		Engage with ICB and Acute Trust Federation as required	Clinical Leads	
		function.			Senior Nurses	
		1		Continued engagement with Critical Care Cell and	AHPs	



Critical Care Operational Delivery Network

				Regional Workforce Leads NEY ACC ODN biannual meetings and joint project working Attendance at national working groups and national meetings ODN Managers, CC3N, and dissemination of information	ICB ATF CC Cell Regional Workforce Leads Regional HEE Leads	
6.	Transformation: Plan sustainable services that meet the needs of all patients	Identify areas for service improvement; provide clinical leadership for proposals for service change and reconfiguration. Support systematic adoption of innovation and research findings in clinical practice.	Identification of planning priorities	Present ACC capacity modelling project as required to ICB to inform future planning priorities Carry out unit peer review visits and review trust action plans. Provide summary of findings to ICB to inform future plans and risks to SYB critical care services	ODN Clinical Teams NHSE Specialised Commissioners ICB ATF	March 2024 March 2024
7.	Population health: Assess need, improve health, reduce inequalities	Support system-wide delivery of preventative health programmes, identifying, and addressing gaps in service provision and inequalities in access, experience, and outcomes.	Improve rehabilitation and follow up provision for critical care patients Ensure sufficient critical care capacity to meet the needs of the local population over the next 10 years	Deliver rehabilitation conference for W&SYBCC staff Capacity Modelling Project to be used to inform individual Trust & ICB plans for changes to critical care capacity accounting for ONS predictions for WY population up to 2029 Carry out audit of long term ventilation patients in critical care	ODN Team Clinical Teams ODN Board ICB NHSE Specialised Commissioning	May 2023 As required Sept 2023